

Durametrix LLC: Privacy Policy

Effective Date: December 01, 2020

Last Updated: January 01, 2026

At Durametrix LLC ("Durametrix"), we respect the privacy of our clients, partners, and website visitors. This Privacy Policy outlines how we collect, use, and protect information in the course of our research services and business operations.

1. Information Collection

We collect information necessary to perform our contracted services, including:

- **Business Contact Information:** Names, professional titles, email addresses, and phone numbers provided during the quoting or contracting process.
- **Study Data and Materials:** Scientific data, protocols, and proprietary materials provided by clients ("Sponsors") for the execution of research projects.
- **Technical Information:** Standard web analytics (IP addresses, browser types) used to improve our website functionality.

2. Use of Information

Durametrix uses the collected information to:

- Develop study protocols and provide accurate project quotations.
- Maintain a dedicated single point of contact for project management.
- Deliver final reports and data acquired during the course of a project.
- Facilitate billing and financial transactions.

3. Confidentiality and Data Protection

We treat all client-provided data and work products with a high standard of care.

- **Non-Disclosure:** We do not publish or disclose confidential information to third parties without express provision in the governing agreement.
- **Standard of Care:** We use at least a "reasonable care" standard to ensure our employees and consultants prevent unauthorized use of information.
- **Retention:** Confidentiality obligations typically extend for three (3) years following the termination of an agreement, unless otherwise specified in a Master Services Agreement (MSA).

4. Disclosure to Subcontractors

To fulfill our research obligations, Durametrix may share necessary data or materials with qualified university subcontractors.

- All subcontractors are bound by the same confidentiality and animal welfare standards as Durametrix.
- Subcontracting is only performed with the prior written consent of the client.

5. Data and Sample Disposition

Upon completion of a project and full payment, Durametrix will handle samples, materials, or data according to the client's instructions. This aligns with our standard Terms and Conditions [cite: 1]:

- Clients have two (2) weeks post-payment to provide return or disposal instructions [cite: 1].
- If no instructions are received, Durametrix may dispose of such samples, materials, or data at its discretion [cite: 1].

6. Your Rights

Depending on your jurisdiction, you may have the right to access, correct, or request the deletion of your personal business information. For inquiries regarding your data, please contact your assigned Durametrix project manager or our administrative office.

7. Changes to This Policy

Durametrix reserves the right to modify this policy at any time. Changes will be posted to this page with an updated "Effective Date."